

Limited Warranty for Starboard Solutions Inc. StarBoard Products

Starboard Solution Inc. warrants these products to be free from defects in material and workmanship under the following terms. Complete and return the attached Product Registration Form to ensure that your products are covered under this warranty.

Coverage

TE-SN Interactive Flat Panel Displays – Warranty coverage is for three (3) years from the date of purchase. The core display panel is warranted for one (1) year from the date of purchase. See user manual for details.

FX Series Interactive Whiteboards – Warranty coverage is for two (2) years from the date of purchase. Electronic Pens, USB cables and supplied accessories are warranted for one (1) year from the date of purchase.

Except as specified below, this warranty covers all defects in material and workmanship in the products. The following are not covered by the warranty:

1. Any product on which the serial number has been defaced, modified, or removed (if applicable).
2. Damage, deterioration or malfunction resulting from:
 - a. Accident, misuse, abuse, neglect, fire, water, lightening, or other acts of nature, unauthorized modification for any purpose, unauthorized modification or failure to follow instructions supplied with the product.
 - b. Repair or attempted repair by anyone not authorized by Starboard Solution Inc.
 - c. Any damage in shipment of the product (claims must be presented to the carrier)
 - d. Any other cause that does not relate to a manufacturing defect.

Warranty Service Procedure

1. To obtain service on your Starboard Solution Inc. product, call StarBoard Support at 1-800-615-9855 to obtain a Return Material Authorization (RMA) number and shipping instructions.
2. Whenever warranty service is required, the original dated sales Invoice (or copy) must be presented as proof of warranty coverage, and should be included in shipment of the product. Please also include your name, address, telephone number and description of the problem.
3. End user is responsible for the shipping costs of sending the unit to Starboard Solution Inc. repair facility.
4. Starboard Solution Inc. is responsible for ground shipping costs of sending the repaired or replacement unit back to the end user.

Note: If Starboard Solution Inc. determines that the product is not defective within the terms of the warranty, the end user will be responsible for all shipping charges.

DISCLAIMER OF WARRANTY

THE FOREGOING WARRANTIES ARE THE SOLE AND EXCLUSIVE WARRANTIES IN CONNECTION WITH THIS PURCHASE. STARBOARD SOLUTION INC. DISCLAIMS ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. STARBOARD SOLUTION INC.'S SOLE LIABILITY SHALL BE FOR THE REPAIR OR REPLACEMENT OF DEFECTIVE PRODUCTS, AND IN NO EVENT WILL STARBOARD SOLUTION INC. BE LIABLE FOR SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES.

For more information on existing StarBoard product, please contact our StarBoard Support toll free at 1-800-615-9855 or via e-mail to help@starboard-solution.com or visit us at www.starboard-solution.com

Important! All products returned to Starboard Solution Inc. for service must have prior approval, in the form of a Return Material Authorization (RMA) number, which may be obtain by contacting our StarBoard Support at 1-800-615-9855.